



ROSLIN BEACH
HOTEL

Dear guest,

Thank you for choosing to stay at the Roslin Beach Hotel. We would like to welcome you to our beautiful coastal hotel. All the team want to ensure your stay is as safe and enjoyable as possible, therefore please read the below terms and conditions.

Due to COVID-19 circumstances, we will be undertaking strict health and safety procedures to ensure your safety is paramount and would like to make you familiar with our new 'normal'.

Please be aware that certain bedroom amenities have been removed or replaced with single use products for your safety as advised by the government, some items will be available upon request.

Please be aware should you wish for your room NOT to be cleaned when staying more than one night, please let our Reception team know upon check in.

Dining

Breakfast will no longer served as a buffet. An A La Carte menu will be presented – Please book your breakfast reservation with our Reception team.

Payment

Any loss or damage incurred during your stay will be debited to the card presented for payment. Protective screens and directional floor signs have been implemented at guest and employee contact points for a safer experience. Throughout your stay we will only be accepting credit or debit card payments, cash will not be accepted. We politely ask you to use the sanitising stations where possible and encourage guests to use the bathrooms in their bathrooms where possible to reduce congestion.

Check-out

Our check out time is 11am and when your stay sadly comes to an end, we would like to remind you that all check-outs will be express, to make your experience as safe as possible. On the morning of your departure, you will receive a copy of your statement. Once you have accepted the displayed balance, your card will be automatically charged, and the invoice will be emailed to you.

Smoking

There is a designated smoking area in the car park outside the reception area. Smoking is prohibited within the hotel, if a guest fails to follow these regulations there will be a cleaning charge of £250 to the card presented for payment.

Accessibility

If you require assistance in case of an emergency, please liaise with our Reception team by dialling 0.